



TO USE YOUR SATELLITE PHONE



The phone must be outdoors with a clear view of the sky and away from trees, buildings, tall structures and any other obstacles that may be between you and the satellite. This will ensure optimal call quality and the fewest dropped calls.



The antenna is fully extended and rotated towards the sky (signal strength will be indicated on the top left hand corner of the display). Ensure that the antenna is articulated left or right so it is oriented directly up when held to your ear during use.



Power-on by pressing black button on the top of the phone for 5 seconds until the screen illuminates.



Phone will display 'searching for network' and then 'Registered', which typically takes 30-60 seconds. If phone has been left on when inside of a building, it will take longer to find and register with the network in order to save power. To accelerate network registration, turn phone off and on once outside.

MY SATELLITE PHONE NUMBER IS

8816 - -

MAKING A CALL FROM THE SATELLITE PHONE

- To make a call to Canada / US, dial: "+" (1) (10 digit phone number with area code) ex. **+ 1 (403) 918-6300**.
- To make an international call, dial: "+" (Country Code) (Phone Number)
- To call another Iridium satellite phone dial: + (12 digit Iridium number)
- Press the green key to initiate the call and press the red key to end the call. When the call is complete, return the antenna to the center position, then retract the antenna for storage when the phone is not in use.

MAKING A CALL TO YOUR SATELLITE PHONE

- Calling from Canada / USA - dial 011 (12 digit Iridium number) (\$5.00 & up per minute, billed to caller by long distance provider)
- International Calling - 00 (12 digit Iridium number)
- Two Stage Dialing - Dial +1 480 768 2500, wait for prompt, enter 12 digit Iridium number. (~\$2.00/ minute, billed to satellite phone)

USING SMS

To enable people to send an SMS text message to your Iridium phone, go to <http://messaging.iridium.com>. Enter the 12 digit Iridium number, return email address, message and send. It is free to send and receive text messages via this service.

For people to send and receive SMS text messages from email addresses, Iridium subscribers will be able to receive SMS messages via **MSISDN@msg.iridium.com** where MSISDN is the 12 digit Iridium number.

Sending SMS messages to an Iridium phone from a cellular phone is a function of the cellular phone provider. Service levels may vary greatly, for example some provider messages are delivered within a few seconds, but others take more than a day to be delivered.

PLEASE DO NOT USE UPS FOR RENTAL RETURNS

RETURN IN PERSON, OR BY COURIER / POST WITH TRACKING, INSURANCE AND SIGNATURE CONFIRMATION TO THE ADDRESS BELOW:

VOICEMAIL

- Dial 8816 629 90000
- Wait for voice prompt
- Enter 12 digit Iridium number
- Interrupt voicemail greeting by pressing *
- Wait for prompt to enter password (last 7 digits of your phone number)

USEFUL INFORMATION

Dial #4493, then SEND - Iridium Customer Service
 Dial **2888**, then SEND - Allows you to check minute balance / expiry date on phones with pre-paid SIM cards.
 Dial **+1 (403) 918-6300**, then SEND - Canada Satellite Customer Service
911 Service available only in the USA. For all other areas, consult phone directory for local first responder contact.

INCLUDED ACCESSORIES

Please verify that all the accessories listed below are included. Should anything be missing, please contact us immediately at **+1 (403) 918-6300**. Any lost or damaged accessories will be billed once your rental return is processed.



| | ITEM | REPLACEMENT COST |
|---|---------------------------------|-------------------|
| ✓ | Iridium 9555 Satellite Phone | C\$1349.92 |
| ✓ | Leather Holster | C\$99.99 |
| ✓ | 2 X Battery (each) | C\$149.99 |
| ✓ | AC Travel Charger + Plug(s) | C\$185.00 |
| ✓ | DC Auto Adapter | C\$89.92 |
| | Magnet Mount Antenna (optional) | C\$149.95 |
| | Antenna Adapter (optional) | C\$89.92 |
| ✓ | Iridium 9555 User Guide* | C\$49.95 |
| ✓ | Pelican Waterproof Case | C\$59.95 |

*user guide is only included with the Standard case, not the Micro case. Prices are subject to change without notice.

PLEASE LEAVE YOUR FEEDBACK

We would like your feedback to improve our rental service.

NAME

TRAVEL DESTINATION

HOW WAS YOUR OVERALL RENTAL EXPERIENCE?
(CIRCLE ONE)



PLEASE CIRCLE A FEEDBACK CATEGORY.

COMPLIMENT

NOT QUITE RIGHT

SUGGESTION

PLEASE LEAVE YOUR FEEDBACK